

UNM Bookstore Account Password FAQ

- How do I reset my password?
 - There is a “Forgot your password?” link on the Sign In page.
 - [Click here](#) for step-by-step instructions.
- My password won’t work when signing into the bookstore website.
 - Your account information for the bookstore website DOES NOT share credentials with your NetID (lobo@unm.edu). It is a separate account and password.
 - Use the “Forgot your password?” link on the Sign In page.
 - Follow the included links and instructions
- I am having trouble with the authentication for course materials in my cart
 - This system will use your UNM NetID to authenticate you are currently enrolled as a student.
 - Please use the first part of your NetID (lobo@unm.edu > lobo) and your NetID password to complete the authentication
- What if I want to use a different email address?
 - We recommend that you use your UNM NetID while attending UNM so that course materials purchases, special orders, or ebook issues can be easily tracked and corrected.